Heritage



ASSISTED LIVING & SKILLED NURSING Visitor Fact Sheet

To help create a successful, safe visit, please adhere to the visitation rules below.

- Visiting hours are by appointment only. Visiting hours are between 9am-4pm, however, hours may vary depending on location. Please call location for more information.
- ✓ Visitors under the age of 18 must be accompanied by an adult 18 years of age or older.
- ✓ Visitation can only occur if the facility has not had an onset of COVID-19 among staff or residents for at least 28 days.
- ✓ Visits are limited to two (2) visitors per resident and no more than 10% of current facility census at any time. Masks or face coverings must be worn at all times during the visit.
- Please practice proper hand sanitizing and hygiene upon and during your visit.
- ✓ Social distancing (6 foot minimum) is required for all visits. No physical contact is allowed.
- \checkmark No gifts or personal items may be exchanged at this time.
- ✓ Visits will be limited to outdoor areas only. Under limited circumstances will visits be allowed indoors at the administrator's discretion. Visitors must sign in and out and must complete our screening questionnaire before their visit begins.
- ✓ If any visitor fails to adhere to the protocol, he/she will be prohibited from visiting for the duration of the COVID-19 state declared public health emergency.

HELP US PROTECT OUR RESIDENTS